

## JAMMU AND KASHMIR MEDICAL SUPPLIES CORPORATION LTD.

(Public Sector Undertaking of the Government of Jammu and Kashmir)
Corporate Head Office: Plot No. 58, Friends Colony Satyam Road Trikuta Nagar Jammu
Corporate Office: Opposite J&K Motor Garage Deptt near Hajj House Bemina Srinagar Telefax: 0194-2432008
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## NOTICE

Subject: Evaluation of Technical bids for finalization of the rate contract for the "Operationalization of 102 & 108 Ambulance Services".

With reference to the report of the committee regarding the evaluation of bid documents for the finalization of the rate contract for the "Operationalization of 102 & 108 Ambulance Services" with reference to the NIT No: JKMSCL/Ambulances/2025/660 dated. 28.04.2025, the preliminary evaluation of the bid documents has been done on the basis of uploaded documents and following infirmities have been found

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No	Bidder	the second of the second of the second second of the secon
1.	M/s BVG India	To Submit:
	Ltd., Maharashtra. (Bidder)	1. Self-Declaration as per Annexure-B clause A.1.(a) on page no.14 of JKMSCL NIT-660 dated 28.04.2025. (Submitted document is with date of issuance)
		2. Doctor deployed on project i.e. 102/108/MMU in last three financial years 2021-22, 2022-23 & 2023-24. (Submit Client certificate / Contract agreement stating number of doctors only without EMT staff for the years mentioned above along with self-declaration by the bidder about total number of doctors along with their PF challan of last two months of any of the last two quarters.)
		<ol> <li>Self-declaration of Relevant Experience in Emergency Medical services as per Eligibility criteria clause 2.D. (Total Number of ALS &amp; BLS Ambulances separately)</li> <li>MOU/ Agreement and Client Certificate of work order of Directorate Health Services/ NHM, Mumbai No. DHS/P.CELL/Tender</li> </ol>
To many or	MA ALIONA	no.05/EMS/2013 Dated 09.05.2013.(Submitted Client base without seal of the issuing authority, Clarify.)
	Assemble then Tries gans Tries gans	<ol> <li>MOU/ Agreement and Client Certificate of work order of Office of Police Telecom Headquarters, M.P. No. 100/AF/282/2015 Dated 02.05.2015.(Submitted Client base without seal of the issuing authority, Clarify.)</li> </ol>
Action to the same	Committeen a	6. Client Certificate of DHS/ NHM, Mumbai No. DHS/P.CELL/Tender no.SHS/EMS/232 Dated 03.07.2018.(Submitted Client base without seal of the issuing authority, Clarify.)
	Termina indi Termina Lib Hadan tung.	7. Client certificate along with self-declaration certifying the total number of manpower dedicatedly to the Emergency Medical Services only i.e. Dial 102 & Dial 108 only during the last three years (along with their PF challans of last two months of any of the last two quarters.)
2.	M/s EMRI Green	To Submit:
	Health Services, Secundrabad. (Bidder)	<ol> <li>Copies of Audited Balance sheet &amp; profit / loss account for 2021- 22financial year certified by Chartered Accountant of the Indian Subsidiary with UDIN.</li> </ol>



- Latest Documents regarding Blacklisting of the firm by Govt. of Karnataka, Directorate of Health, and Family Welfare Services, Arogya Soudha, Bangaluru (Submit Debarment reversal order by the order issuing authority.
- 3. ISO-9001:2015. (Submitted Certificate has expired on 04-07-2025). Resubmit valid document.
- 4. Document regarding tie-up with the unit/company having experience in computer telephony integration with the ability to log calls with GPS (Global Positioning System) incorporated in GIS (Geographical Information System) with GSM/ GPRS (Global System for Mobile Communication/ General Packet Radio Service) integrated Ambulance monitoring and tracking system] who are holding valid licenses. (As per Annexure-B clause A.1.(a) on page no.14 of JKMSCL NIT-660 dated 28.04.2025.)
- 5. Undertaking to provide EMTs in BLS if required by the department on the Govt. approved rates along with applicable statutory dues as a when required at the service charge of 3.85 percent over and above the approved remuneration to such EMTs. (As per Financial bid Annexure on Page 56 of JKMSCL NIT-660 dated 28.04.2025).
- Latest Tax clearance certificate (up to last quarter) from the Commercial Tax Officer of the circle concerned from where supplies shall be affected. (as per Annexure-B clause A.2.(VI) on page no.14 of JKMSCL NIT-660 dated 28.04.2025.)
- 7. Doctor deployed on project i.e. 102/108/MMU in last three financial years 2021-22, 2022-23 & 2023-24. (Submit Client certificate / Contract agreement stating number of doctors only without EMT staff for the years mentioned above along with self-declaration by the bidder about total number of doctors along with their PF challan of last two months of any of the last two quarters.
- 8. Client certificate along with self-declaration certifying the total number of manpower dedicatedly to the Emergency Medical Services only i.e. Dial 102 & Dial 108 only during the last three years (along with their PF challans of last two months of any of the last two quarters.)

M/s Aurobindo
Pharma
Foundation,
Telangana
(Bidder)
(Lead Partner in
Consortium)

M/s Akshra
Enterprises India
Pvt. Ltd.
Hyderabad.
(1st Member)

M/s Auro Infra Pvt. Ltd., Telangana.

## To Submit:

Note: Bidder Has submitted consortium of three members i.e. M/s
Aurbindo Pharma Foundation, Telangana (Lead Partner in
Consortium), M/s Akshra Enterprises India Pvt. Ltd. Hyderabad
and M/s Auro Infra Pvt. Ltd., Telangana. Whereas bidder has
also submitted documents/experience of another firm namely
M/s Aurbindo Emergency Medical Services (EMMS)
incorporated in 20.04.2020 by partnership/consortium of M/s
Aurbindo Pharma Foundation and M/s South Central
Ambulance Service NHS foundation trust (SCAS). As per the
term & conditions of NIT-660 of JKMSCL, Consortium is
allowed of Maximum three members. Bidder to Clarify and
submit all the relevant documents.

- 1. Trust Certificate issued under societies registration Act. 1860/Indian Trust Act. 1882 (Submitted document is trust deed only.)
- 2. Average Annual Turnover Statement for Last 3 financial Years of the Company / Firm / Consortium / Trust / Societies issued by Chartered

(2<sup>nd</sup> Member)

- Accountant/competent authority with UDIN (2021-22, 2022-23 and 2023-24)- of M/s Aurbindo Pharma Foundation, Telangana. Annexure-D
- 3. Copies of Audited Balance sheet & profit / loss accountforlastthreefinancialyearscertifiedbyCharteredAccountantoftheIndianSubsidiary for2021-22,2022-23&2023-24withUDINof M/s Aurbindo Pharma Foundation, Telangana.
- 4. Certificate of project completion with zero penalties in the operation and maintenance of 108 (EMS). (A certificate from the concerned Govt. Authorities / Statutory Auditor as per Annexure-E2) (Submitted document is for first response services but not for 108 Services)
- 5. Statement of Employees- Annexure 'F' (PF Challans) (Submitted documents is in favour M/s Aurobindo Medical Services Instead M/s Aurobindo Pharma Foundation, Telangana)
- 6. Copies of Audited Balance sheet & profit / loss account for last three financial years certified by Chartered Accountant of the Indian Subsidiary for 2021-22, 2022-23 & 2023-24 with UDIN in favour of M/s Aurobindo Pharma Foundation, Telangana. (Submitted documents is in favour M/s Aurobindo Medical Services Instead M/s Aurobindo Pharma Foundation, Telangana)
- 7. Copy of the ITR of last three financial years in favour of M/s Aurobindo Pharma Foundation, Telangana. (Submitted documents is in favour M/s Aurobindo Medical Services Instead M/s Aurobindo Pharma Foundation, Telangana)
- 8. Net Worth certificate issued by Chartered Accountant (must have Membership No., UDIN No. & Date) certifying the net worth in Last financial year 2023-24 of M/s Aurobindo Pharma Foundation, Telangana.
- 9. Net Worth certificate issued by Chartered Accountant (must have Membership No., UDIN No. & Date) certifying the net worth in Last financial year 2023-24 of M/s Auro Infra Pvt. Ltd., Telangana. (Submitted is provisional. Submit Audited document)
- 10. Valid Bank Solvency Certificate from Nationalized/ Scheduled Bank of all the partners of Consortium.
- 11. ITR of last three financial years of M/s Aurobindo Pharma Foundation, Telangana.
- 12. Self-attested documents of the lead partner or any member of consortium for their own Training Centre or a valid agreement with a training centre for training of Emergency Medical Technician (EMT) / Doctors recognized by National Skill Development Corporation (NSDC) / Indian Government University / International Accreditation Body.
- 13. Self-declaration regarding total number of EMT / Doctors successfully trained in last three FY (FY 2021-22, 2022-23 & 2023-24) as per eligibility criteria E along with documented evidence
- 14. Doctor deployed on project i.e. 102/108/MMU in last three financial years 2021-22, 2022-23 & 2023-24. (Submit Client certificate /Contract agreement stating number of doctors only without EMT staff for the years mentioned above along with self-declaration by the bidder about total number of doctors along with their PF challan of last two months of any of the last two quarters.

- 15. Copy of 'Experience Certificate issued by Client/Employer' along with 'Work order or Contract Agreement' from the employer's experience in Operations and Management of at least 300 BLS Ambulances and at least 75 ALS Ambulances supported by a Call Centre of at least 40 seats in Public Sector during last 3 years i.e. FY 2021-22, FY 2022-23, and FY 2023-24 of lead Partner i.e. M/s Aurobindo Pharma Foundation, Telangana. (Bidder Has submitted work order from Dr. NTR Vaidya Sewa trust, Andra pradesh, LR no. 401/APMSI Dated 17.02.2020 with client certificate stating deployment of 768 Ambulances with Call center of 100 seats managed by M/s Akshra Enterprises India Pvt. Ltd. Hyderabad which was not in consortium with M/s Aurobindo Pharma Foundation, Telangana as per agreement.)
- 16. Copy of 'Experience Certificate issued by Client/Employer' along with 'Work order or Contract Agreement' from the employers experience in Operations and Management of at least 100 BLS Ambulances and at least 25 ALS Ambulances supported by a Call Centre of at least 10 seats in Public Sector during last 3 years i.e. FY 2021-22, FY 2022-23 and FY 2023-24 of Partner i.e.M/s Akshra Enterprises India Pvt. Ltd. Hyderabad or other partner i.e. M/s Auro Infra Pvt. Ltd., Telangana. (Bidder Has submitted work order from NTR Vaidya Sewa Trust, Andra Pradesh, LR no. 1665/DR-YSRAHCT/108 & 104 Services/2020 Dated 03.06.2020 with client certificate stating 100 seats ERC managed by M/s Akshra Enterprises India Pvt. Ltd. Hyderabad for 786 Ambulances operated M/s Aurobindo Pharma Foundation, Telangana which was not in consortium with M/s Akshra Enterprises India Pvt. Ltd as per agreement submitted. Further, as per the eligibility criteria in case of consortium other partner must have experience in Operations and Management of at least 100 BLS Ambulances and at least 25 ALS Ambulances supported by a Call Centre of at least 10 seats in Public or Private Sector during last 3 years i.e. FY 2021-22, FY 2022-23 and FY2023-24.)
- 17. ESI & EPF Registration Certificates of all Partners of Consortium.
- 18. Client certificates of all work order submitted with the technical bid. (Submitted documents is without date issuance)
- 19. Client Certificate for the work order issued from NTR Vaidya Sewa trust, Andhra Pradesh, LR no. 400/APMSI/DC/EQU Dated 17.02.2020 for 104/MMU services.
- 20. Latest Tax clearance certificate (up to last quarter) from the Commercial Tax Officer of the circle concerned from where supplies shall be affected. (as per Annexure-B clause A.2.(VI) on page no.14 of JKMSCL NIT-660 dated 28.04.2025.)
- 21. Document regarding tie-up with the unit/company having experience in computer telephony integration with the ability to log calls with GPS (Global Positioning System) incorporated in GIS (Geographical Information System) with GSM/ GPRS (Global System for Mobile Communication/ General Packet Radio Service) integrated Ambulance monitoring and tracking system] who are holding valid licenses. (As per Annexure-B clause A.1.(a) on page no.14 of JKMSCL NIT-660 dated 28.04.2025.)
- 22. Undertaking to provide EMTs in BLS if required by the department on the Govt. approved rates along with applicable statutory dues as a when

required at the service charge of 3.85 percent over and above the approved remuneration to such EMTs. (As per Financial bid Annexure on Page 56 of JKMSCL NIT-660 dated 28.04.2025).

23. Client certificate along with self-declaration certifying the total number of manpower dedicatedly to the Emergency Medical Services only i.e. Dial 102 & Dial 108 only during the last three years (along with their PF challans of last two months of any of the last two quarters.) of lead Partner.

M/s
Pashupatinath
Distributors Pvt.
Ltd., Bihar.
(Bidder/Lead
Partner in
Consortium)

M/s RSA Infra Project Pvt. Ltd., Chhattisgarh. (1st member)

M/s Boolean Bricks Pvt. Ltd., Bihar. (2<sup>nd</sup> member)

## To Submit:

- ISO 22320: 2018 (Security & Resilience Emergency Management) & ISO 14001:ISO 45001 (OHSAS) of M/s Pashupatinath Distributors Pvt. Ltd., Bihar.
- Certificate of project completion with zero penalties in the operation and maintenance of 108 (EMS). (A certificate from the concerned Govt. Authorities / Statutory Auditor as per Annexure-E2) (Submitted document is not from the concerned authorities)
- 3. Client certificate along with self-declaration certifying the total number of manpower dedicatedly to the Emergency Medical Services only i.e. Dial 102 & Dial 108 only during the last three years (along with their PF challans of last two months of any of the last two quarters.)(Bidder has submitted only 214 manpower on its pay roll whereas as per the eligibility criteria of NIT 660 of JKMSCL, Lead Partner in the consortium must have minimum 1500 employees on its pay role)
- 4. Self-attested documents of the lead partner or any member of consortium for their own Training Centre or a valid agreement with a training centre for training of Emergency Medical Technician (EMT) / Doctors recognized by National Skill Development Corporation (NSDC) / Indian Government University / International Accreditation Body.
- 5. Self-declaration regarding total number of EMT / Doctors successfully trained in last three FY (FY 2021-22, 2022-23 & 2023-24) as per eligibility criteria E. (Submit along with authenticated documents from agencies/Client certificates)
- 6. Copy of ITR returns for the last three financial years i.e. FY 2021-22, 2022-23 & 2023-24.
- Experience certificates/Contract Agreement for additional experience such as bike/Boat Ambulances/First responder services (Submit Self declaration if the bidder have no such experience for the abovementioned services)
- 8. Client Certificate Certifying number of EMT/Ambulance Driver/ERC (Emergency Response Centre or Call Centre Staff deployed on medical emergency services i.e. 102 & 108.)
- 9. Doctor deployed on project i.e. 102/108/MMU in last three financial years 2021-22, 2022-23 & 2023-24. (Submit Client certificate / Contract agreement stating number of doctors only without EMT staff for the years mentioned above along with self-declaration by the bidder about total number of doctors along with their PF challan of last two months of any of the last two quarters.)
- 10. Latest Tax clearance certificate (up to last quarter) from the Commercial Tax Officer of the circle concerned from where supplies shall be affected. (as per Annexure-B clause A.2.(VI) on page no.14 of JKMSCL NIT-660 dated 28.04.2025.)

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- 11. Document regarding tie-up with the unit/company having experience in computer telephony integration with the ability to log calls with GPS (Global Positioning System) incorporated in GIS (Geographical Information System) with GSM/ GPRS (Global System for Mobile Communication/ General Packet Radio Service) integrated Ambulance monitoring and tracking system] who are holding valid licenses. (As per Annexure-B clause A.1.(a) on page no.14 of JKMSCL NIT-660 dated 28.04.2025.)
- 12. Undertaking to provide EMTs in BLS if required by the department on the Govt. approved rates along with applicable statutory dues as a when required at the service charge of 3.85 percent over and above the approved remuneration to such EMTs. (As per Financial bid Annexure on Page 56 of JKMSCL NIT-660 dated 28.04.2025).
- 13. MOU/Agreement and Client certificate of work order from State Health Society, Behar. No. SHSB/GA1920/2016/7140 Dated 13.02.2017. (Submitted Client base without seal of the issuing authority, Clarify.)
- 14. MOU/Agreement and Client certificate of work order from State Health Society, Bihar. No. SHSB/GA/RT/7631/2023/609 Dated 28.04.2023. (Submitted Client certificate is without seal of Issuing authority as well a without any details of the work done like Ambulances, Call centre details, Manpower deployed etc. Clarify)
- 15. Details of order from Hon'ble Patna High Court order CWJC No. 16899 of 20222 in relation to work order from State Health Society, Bihar. No. SHSB/GA/RT/7631/2023/609 Dated 28.04.2023.
- 16. Client Certificate from Member Secretory/Mission Director Society for Management of Medical & other Emergency Services, Himachal Pradesh. No. NHMHP-EMRT0AABP/1/2019-NHM-HP-24554 Dated 23.09.2021. (Submitted Client certificate is without any details of the work done like Ambulances, Call centre details, Manpower deployed etc.)
- 17. Work order/Agreement and Client Certificate from Director of Medical Education and Research, Himachal Pradesh.(Submitted agreement is between Director Shimla and Medawan Foundation with no relation to M/s Pahupatinath Distributors Pvt. Ltd., Bihar.)
- 18. Copy of 'Experience Certificate issued by Client/Employer' along with 'Work order or Contract Agreement' from the employers experience in Operations and Management of at least 100 BLS Ambulances and at least 25 ALS Ambulances supported by a Call Centre of at least 10 seats in Public Sector during last 3 years i.e. FY 2021-22, FY 2022-23 and FY 2023-24 of Partner i.e. M/s RSA Infra Project Pvt. Ltd., Chhattisgarh or M/s Boolean Bricks Pvt. Ltd., Bihar. (As per the eligibility criteria in case of consortium other partner must have experience in Operations and Management of at least 100 BLS Ambulances and at least 25 ALS Ambulances supported by a Call Centre of at least 10 seats in Public or Private Sector during last 3 years i.e. FY 2021-22, FY 2022-23 and FY2023-24)
- 19. ESI & EPF Registration Certificates of M/s RSA Infra Project Pvt. Ltd., Chhattisgarh and M/s Boolean Bricks Pvt. Ltd., Bihar.
- 20. Net Worth certificate issued by Chartered Accountant (must have Membership No., UDIN No. & Date) certifying the net worth in Last financial year 2023-24 of all Partners.

M/s UKSAS India Pvt. Ltd., Mumbai. (Bidder/MSME-Micro)

To Submit:

Note: Bidder has submitted for exemption of Average Annual Turnover and Past experience along with the technical bid documents under MSME, but no such exemption has been given as per the term and condition of the NIT-660 of JKMSCL. Bidder to re-submit all relevant documents as asked in the technical bid of the said tender

- 1. All ISO certificates (As Specified in the Eligibility Criteria) and CMMI 3 or 5 Certificate.)
- 2. Statement of Performance Annexure 'E1'. (Submitted Documents/Experience is not for last three years)
- 3. Certificate of project completion with zero penalties Annexure E2.
- 4. Statement of Employees- Annexure 'F' (PF Challans).
- Average Annual Turnover Statement for Last 3 financial Years of the Company / Firm / Consortium / Trust / Societies issued by Chartered Accountant/competent authority with UDIN (2021-22, 2022-23 and 2023-24)- Annexure-D
- 6. Copies of Audited Balance sheet & profit / loss account for last three financial years certified by Chartered Accountant of the Indian Subsidiary for 2021-22, 2022-23 & 2023-24 with UDIN as per Turn over.
- 7. Consolidated Contract Completion Report- Annexure- 'H'.
- 8. Net Worth certificate issued by Chartered Accountant (must have Membership No., UDIN No. & Date) certifying the net worth in Last financial year 2023-24.
- 9. Valid Bank Solvency Certificate from Nationalized/ Scheduled Bank.
- 10. Self-attested documents of the lead partner or any member of consortium for their own Training Centre or a valid agreement with a training centre for training of Emergency Medical Technician (EMT) / Doctors recognized by National Skill Development Corporation (NSDC) / Indian Government University / International Accreditation Body.
- 11. Self-declaration regarding total number of EMT / Doctors successfully trained in last three FY (FY 2021-22, 2022-23 & 2023-24) as per eligibility criteria E.
- 12. Doctor deployed on project i.e. 102/108/MMU in last three financial years 2021-22, 2022-23 & 2023-24. (Submit Client certificate /Contract agreement stating number of doctors only without EMT staff for the years mentioned above along with self-declaration by the bidder about total number of doctors along with their PF challan of last two months of any of the last two quarters.
- 13. Copy of 'Experience Certificate issued by Client/Employer' along with 'Work order or Contract Agreement' from the employer's experience in Operations and Management of at least 400 BLS Ambulances and at least 100 ALS Ambulances supported by a Call Centre of at least 50 seats in Public Sector during last 3 years i.e. FY 2021-22, FY 2022-23, and FY 2023-24.
- 14. ESI & EPF Registration Certificates.
- 15. Client certificate along with self-declaration certifying the total number of manpower dedicatedly to the Emergency Medical Services only i.e. Dial 102 & Dial 108 only during the last three years (along with their PF challans of last two months of any of the last two quarters.)

- 16. Experience certificates/Contract Agreement for additional experience such as bike/Boat Ambulances/First responder services. (Submit Self declaration if the bidder have no such experience for the abovementioned services)
- 17. Client Certificate Certifying number of EMT/Ambulance Driver/ERC (Emergency Response Centre or Call Centre Staff deployed on medical emergency services i.e. 102 & 108.
- 18. Latest Tax clearance certificate (up to last quarter) from the Commercial Tax Officer of the circle concerned from where supplies shall be affected. (as per Annexure-B clause A.2.(VI) on page no.14 of JKMSCL NIT-660 dated 28.04.2025.)
- 19. Document regarding tie-up with the unit/company having experience in computer telephony integration with the ability to log calls with GPS (Global Positioning System) incorporated in GIS (Geographical Information System) with GSM/ GPRS (Global System for Mobile Communication/ General Packet Radio Service) integrated Ambulance monitoring and tracking system] who are holding valid licenses. (As per Annexure-B clause A.1.(a) on page no.14 of JKMSCL NIT-660 dated 28.04.2025.)
- 20. Undertaking to provide EMTs in BLS if required by the department on the Govt. approved rates along with applicable statutory dues as an when required at the service charge of 3.85 percent over and above the approved remuneration to such EMTs. (As per Financial bid Annexure on Page 56 of JKMSCL NIT-660 dated 28.04.2025).

The bidder(s) are requested to upload their infirmities within 07 days from the issuance of this notice on website www.jkmsclbusiness.com and in case, the file(s) is/are heavy and the bidder are not in position to get the same uploaded on JKMSCL website, the same may be sent to corporation on the email of tender inviting authority gmjjkmscl.mi1@gmail.com which shall be forwarded to technical evaluation sub-committee for scrutiny and recommendations in the matter.

In case the documents are not submitted in time, your bid shall be evaluated only on the

basis of documents submitted earlier.

(Mohd. Ashraf Choudhary) JKAS

General Manager (Adm.),

JKMSCL.

No. NIT/JKMSCL/GM (ADM)/2025/3974-75

Dated: 28 /07/2025.

Copy to the:

1. Managing Director, JKMSCL.

- 2. I/C Website to upload the minor infirmities on the official website of JKMSCL.
- 3. Office Copy